

## EAST Search History

## EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	1	"20020114441"	US-PGPUB; USPAT	OR	ON	2004/10/01 09:04
S2	1	"6724747".pn.	US-PGPUB; USPAT	OR	ON	2004/10/01 09:33
S3	7	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (monitor with agent with (resources))	US-PGPUB; USPAT	OR	ON	2004/10/01 10:18
S4	8	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (monitor with agent with (capabilities))	US-PGPUB; USPAT	OR	ON	2004/10/01 10:36
S5	4	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (monitor with agent with (attributes))	US-PGPUB; USPAT	OR	ON	2004/10/01 10:47
S6	4	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (monitor with agent with (equipment))	US-PGPUB; USPAT	OR	ON	2004/10/01 10:51
S7	5	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (monitor with agent with (devices))	US-PGPUB; USPAT	OR	ON	2004/10/01 10:54
S8	3	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (send with agent with attributes)	US-PGPUB; USPAT	OR	ON	2004/10/01 10:55
S9	11	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (monitor with individual with agent)	US-PGPUB; USPAT	OR	ON	2004/10/01 11:05

S10	11	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (receive with agent with capabilities)	US-PGPUB; USPAT	OR	ON	2004/10/05 10:15
S11	0	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (receive with agent with capabilities)	US-PGPUB; USPAT	OR	ON	2006/02/07 09:17
S12	2167	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (call center)	US-PGPUB; USPAT	OR	ON	2004/10/05 08:45
S13	192	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (call adj center)	US-PGPUB; USPAT	OR	ON	2004/10/05 08:45
S14	56	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (call adj center) and (agent with capabilities)	US-PGPUB; USPAT	OR	ON	2004/10/05 08:48
S15	0	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (call adj center) and (agent with capabilities with store)	US-PGPUB; USPAT	OR	ON	2004/10/05 08:48
S16	2	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (call adj center) and (agent with capabilities with send)	US-PGPUB; USPAT	OR	ON	2004/10/05 08:55
S17	2	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (call adj center) and (agent with resources with send)	US-PGPUB; USPAT	OR	ON	2004/10/05 09:26
S18	1	"5592543".pn.	US-PGPUB; USPAT	OR	ON	2004/10/05 09:19
S19	6	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (monitor with agent with resources)	US-PGPUB; USPAT	OR	ON	2004/10/05 09:26
S20	76	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (redundancy)	US-PGPUB; USPAT	OR	ON	2004/10/05 10:16

S21	0	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (redundancy with router)	US-PGPUB; USPAT	OR	ON	2004/10/05 10:27
S22	14	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (redundancy with server)	US-PGPUB; USPAT	OR	ON	2004/10/05 10:18
S23	4	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (agent with multiple with devices)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:16
S24	7	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (agent with multiple with devices)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:23
S25	1	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (agent with (multiple adj devices))	US-PGPUB; USPAT	OR	ON	2004/10/05 11:25
S26	1	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (agent with (multiple adj sites))	US-PGPUB; USPAT	OR	ON	2004/10/05 11:25
S27	0	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (monitor with singal with agent with (multiple adj devices))	US-PGPUB; USPAT	OR	ON	2004/10/05 11:27
S28	0	(@ad<"20010221" or @rlad<"20010221") and (monitor with singal with agent with (multiple adj devices))	US-PGPUB; USPAT	OR	ON	2004/10/05 11:26
S29	1	(@ad<"20010221" or @rlad<"20010221") and (monitor with agent with (multiple adj devices))	US-PGPUB; USPAT	OR	ON	2004/10/05 11:26
S30	98	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (agent with telephone with computer)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:28

S31	5	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (agent with telephone with computer with monitor)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:28
S32	23	(@ad<"20010221" or @rlad<"20010221") and (370/351-356.ccls.) and (agent with communication with devices)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:29
S33	26	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (agent with communication with devices)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:29
S34	0	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (agent with communication with devices with multiple)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:29
S35	1	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (agent with (multiple adj devices))	US-PGPUB; USPAT	OR	ON	2004/10/05 11:30
S36	2	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (agent with (multiple adj2 devices))	US-PGPUB; USPAT	OR	ON	2004/10/05 11:32
S37	4	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (agent with both with devices)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:37
S38	2	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (POTS with IP with agent)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:42
S39	104	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (agents with comprise)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:43
S40	14	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (agents with comprise with telephone with computer)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:43

S41	207	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (monitor with agents)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:43
S42	9	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (monitor with agents with multiple)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:47
S43	37	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (agent with multiple with telephone)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:48
S44	4	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (agent with (multiple adj telephone))	US-PGPUB; USPAT	OR	ON	2004/10/05 11:49
S45	41	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (monitor with agent with computer)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:50
S46	11	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (monitor with agent with computer) and (monitor with agent with telephone)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:55
S47	7	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (status with agent with computer) and (monitor with agent with telephone)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:56
S48	16	(@ad<"20010221" or @rlad<"20010221") and (379/265.01-266.1.ccls.) and (status with agent with computer) and (status with agent with telephone)	US-PGPUB; USPAT	OR	ON	2004/10/05 11:56
S49	1	"6449356".PN.	USPAT	OR	OFF	2004/10/05 12:01
S50	1	"6449356".PN.	USPAT	OR	OFF	2004/10/05 12:03
S51	1	"6185565".PN.	USPAT	OR	OFF	2004/10/05 12:03
S52	1	"6094479".PN.	USPAT	OR	OFF	2004/10/05 12:06

S53	1	"6058435".PN.	USPAT	OR	OFF	2004/10/05 12:07
S54	1	"6058435".PN.	USPAT	OR	OFF	2004/10/05 12:08
S55	1	"6038302".PN.	USPAT	OR	OFF	2004/10/05 12:08
S56	1	"5999965".PN.	USPAT	OR	OFF	2004/10/05 12:09
S57	1	"5999965".PN.	USPAT	OR	OFF	2004/10/05 13:33
S58	1	"5848143".PN.	USPAT	OR	OFF	2004/10/05 13:34
S59	1	"5684872".PN.	USPAT	OR	OFF	2004/10/05 13:34
S60	1	"5664115".PN.	USPAT	OR	OFF	2004/10/05 13:34
S61	1	"6449356".PN.	USPAT	OR	OFF	2004/10/05 13:35
S62	1	"6185565".PN.	USPAT	OR	OFF	2004/10/05 13:35
S64	0	09/339969	US- PGPUB; USPAT	OR	ON	2006/02/07 08:56
S65	0	"09" and "339969"	US- PGPUB; USPAT	OR	ON	2006/02/07 08:56
S66	0	"09339969"	US- PGPUB; USPAT	OR	ON	2006/02/07 08:56
S67	76	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (agent with media with type)	US- PGPUB; USPAT	OR	ON	2006/02/07 09:46
S68	1	"20020056000"	US- PGPUB; USPAT	OR	ON	2006/02/07 09:30
S69	0	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (agent with media with type with update)	US- PGPUB; USPAT	OR	ON	2006/02/07 09:46
S70	1	(@ad<"20010221" or @rlad<"20010221") and (agent with media with type with update)	US- PGPUB; USPAT	OR	ON	2007/06/11 10:04
S71	0	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (agent with media with udate)	US- PGPUB; USPAT	OR	ON	2006/02/07 09:47

S72	1737435	p	US-PGPUB; USPAT	OR	ON	2006/02/07 09:46
S73	2	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (agent with media with update)	US-PGPUB; USPAT	OR	ON	2006/07/25 14:13
S74	0	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (agent with protocol with update)	US-PGPUB; USPAT	OR	ON	2006/07/25 14:13
S75	272	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (agent with protocol)	US-PGPUB; USPAT	OR	ON	2006/07/25 14:14
S76	10	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (agent with protocol with type)	US-PGPUB; USPAT	OR	ON	2006/07/25 14:37
S77	125	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (rout\$3 with protocol with based)	US-PGPUB; USPAT	OR	ON	2006/07/25 14:37
S78	16	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (rout\$3 with protocol near2 based)	US-PGPUB; USPAT	OR	ON	2006/07/25 14:38
S79	19	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and ((select \$3 or pick\$3 or choos\$3) with agent with protocol)	US-PGPUB; USPAT	OR	ON	2006/07/25 14:39
S80	78	(@ad<"20010221" or @rlad<"20010221") and (agent near2 resource with monitor\$3)	US-PGPUB; USPAT	OR	ON	2007/06/11 10:04
S81	6	(@ad<"20010221" or @rlad<"20010221") and (agent near2 resource with monitor\$3) and (call adj center)	US-PGPUB; USPAT	OR	ON	2007/12/04 13:13
S82	84	(call adj center) and (monitor with agent with application)	US-PGPUB; USPAT	OR	ON	2007/12/04 13:25
S83	34	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (monitor with agent with application)	US-PGPUB; USPAT	OR	ON	2007/12/04 13:42

S84	0	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (monitor with agent with media adj tyoe)	US-PGPUB; USPAT	OR	ON	2007/12/04 13:42
S85	1	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (monitor with agent with media adj type)	US-PGPUB; USPAT	OR	ON	2007/12/04 13:48
S86	1	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (monitor with agent with media with type)	US-PGPUB; USPAT	OR	ON	2007/12/04 13:42
S87	10	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (monitor with agent with equipment)	US-PGPUB; USPAT	OR	ON	2007/12/04 13:45
S88	1	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (detect \$3 with agent with equipment)	US-PGPUB; USPAT	OR	ON	2007/12/04 13:45
S89	76	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (agent with media adj type)	US-PGPUB; USPAT	OR	ON	2007/12/04 13:48
S90	44	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (agent with application adj type)	US-PGPUB; USPAT	OR	ON	2008/05/27 08:12
S91	5	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (agent with program near type)	US-PGPUB; USPAT	OR	ON	2008/05/27 08:25
S92	1	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (agent with protocol near type)	US-PGPUB; USPAT	OR	ON	2008/05/27 08:26
S93	3	("6842514" "7110521" "7218725").pn.	US-PGPUB; USPAT	OR	ON	2008/05/27 08:31
S94	84	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (periodic \$4 near2 poll\$3)	US-PGPUB; USPAT	OR	ON	2009/08/17 08:07
S95	7	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (periodic \$4 near2 poll\$3 with agent)	US-PGPUB; USPAT	OR	ON	2009/08/17 08:08



S96	1	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (periodic \$4 near2 collect\$3 with agent)	US-PGPUB; USPAT	OR	ON	2009/08/17 08:11
S97	2	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (periodic \$4 near2 monitor\$3 with agent)	US-PGPUB; USPAT	OR	ON	2009/08/17 08:11
S98	16	(@ad<"20010221" or @rlad<"20010221") and (call adj center) and (periodic \$4 near2 status\$3 with agent)	US-PGPUB; USPAT	OR	ON	2009/08/17 08:13

**12/ 17/ 09 9:13:23 AM****C:\ Documents and Settings\ jmattis\ My Documents\ EAST\ Workspaces\ 09800679.wsp**